

August 22, 2008

To whom it may concern:

I have only positive comments about my experience with Utility Audit Company (UAC) and would encourage tax-exempt organizations to take advantage of their tax recovery service.

UAC has been assisting Norton Healthcare System since 2002 and has assisted in recovering taxes on our utility and telecommunications bills in two audits during this time span. I found them to be extremely easy to work with and a minimal amount of time was required from our staff to provide them with the information necessary for them to do their work. They prepared and filed all of the required documentation and claims for refund, filed for the refunds, and followed up until the refunds were complete and checks issued to us.

In a time of tight budgets, I highly recommend UAC to any tax-exempt organization interested in recovering overpaid taxes on their utility and telecom bills.

Sincerely,



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